



DEVICE & APP GUIDE

YOU HAVE MULTIPLE OPTIONS FOR TRACKING YOUR STEPS :

- Use one of our **partnered devices** to sync your steps
- Use the **Stepathlon App** to track and sync your steps
- Use any other tracking devices/Apps and **manually enter** your steps

- The device needs to have an in-built accelerometer
- For Android smartphones, Lollipop version (version 5.0) or above is required
- For iPhones, model 5S or above is required

COMPATIBLE DEVICES

FITBIT - ALL DEVICES



GARMIN - VÍVOACTIVE® HR, VÍVOSMART® HR+, VÍVOMOVE®



GOQii - ALL DEVICES



MI BAND HRX MI BAND 1 AND MI BAND 2



SETTING UP YOUR DEVICE

1. Setup your device and connect it to its respective device platform/account
2. Log on to the Stepathlon website (www.stepathlon.com)
3. Click on the 'Log Activity' tab
4. Click on 'Devices'
5. Select the device of your choice and click on 'Connect'
6. Sign in using your device Username and Password
Note: Please ensure the login credentials used are the same in your device app and Stepathlon website while connecting the device
7. Once signed in, click 'Allow'
Note: For Mi Band click on 'Login', then click on 'Approve' on the Confirmation page
8. The logo of the partnered device on the 'Connected Device' panel will signify that your device is now connected to the platform

Note: To **connect** your **device**, please use **only the website** (www.stepathlon.com)
However, once your device is connected, you can sync using both the app and website.

To ensure accurate syncing of your device to the platform, please ensure that you have updated the same on your device's app. You can then sync your steps by pressing the 'Sync now' button on the platform.

Please note, your steps will be synced directly from your respective app/device's website.

Steps can be submitted only once a day. We recommend you do this at the end of the day. Steps once submitted cannot be updated.

THE APP TO TRACK STEPS

The following pre-requisites are required for the App to track your steps :

- The device needs to have an in-built accelerometer
- For Android smartphones, Lollipop version (version 5.0) or above is required
- For iPhones, model 5S or above is required

Setting up the App to track your steps

1. Download the latest App on your device from Apple App Store or Google Play Store
2. Login to the App with your Username and Password
3. Connecting the Step App :
 - a. **Before the start of the Race:** From the App Menu, select 'Connect Step App' option*
 - b. **During the Race:** Go to the 'Log Activity' menu and select either 'Today's Activity' or 'Missed Days'
4. Click 'Connect' on the Connect Step App pop-up
5. Select:
 - a. For Android : The Google ID linked to your Google Play Store, then 'Allow'
 - b. For iOS : 'Allow' when prompted to allow Apple Health to connect with the Step App

- The step counters on Play Store/App Store have now been triggered to operate in the background, and you have granted permission to pull your data. To pull your steps into the App at any time, simply press the 'Sync now' button. Only the steps you take after you have connected your device, will be pulled in to the platform.

Note: The Step App pulls steps from counters operating in the Google Play Store/Apple Health background, it does not display a real time reading of steps. To see your current step count, press the 'View Steps' button on the dashboard of the Stepathlon App, but do not submit as **you are only permitted to submit once per day.**

Once you have connected the Step App you can sync, view and submit your steps only through the Step App.

*Remember, Step App (direct sync for mobile devices) can be connected or disconnected from within the App only.

DISCLAIMER :

Please note our platform does not sync directly with any device hardware due to various third party protocols. Rather, it 'pulls' steps from the associate device/app software. So, you must first sync your steps there, and then pull those steps into the platform using the 'Sync now' button on our platform. If your steps are not synced correctly and are not up to date in your device/app software, they will not reflect accurately when pulled into the Step Entry panel.

Also note, there may be different reasons for incorrect or inaccurate entries, most often due to damage or malfunction in your device's accelerometer or incorrectly configured step counting software. We do not have any visibility on these issues and very limited ability to troubleshoot.

We want to make sure you have our support every step of the way.

To resolve any queries that you may have please reach us at :

support@stepathlon.com

